



# IAG Statement of Service for Learners

## Rapido Training Ltd

Our advisors are here to help to:

IAG advisor: Fay Shaw

Safeguarding advisor: Debby

Horseman

We welcome and value your compliments, complaints and suggestions about our service.

Rapido Training

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[www.rapidotraining.com](http://www.rapidotraining.com)

This information is available in larger print and other formats on request.

Rapido Training supports Equality of opportunity and diversity.

Rapido Information, Advice and Guidance service aims to: Help you make informed choices about your personal, job and career development.

Provide an impartial, confidential and accessible service.

### Information on learning and work especially about:

Rapido

Courses we provide.

Learning and assessment.

Personal support we provide.

Using e-learning and the internet.

Getting money to pay for learning.

### Advice on how to get further information and support on:

Options for career development.

Access to basic skills such as language, literacy and numeracy.

Help using information technology.

Additional learning support by one to one tutorials.

Different learning methods and assessment.

### Guidance to tell you about other organisations who can give you more help such as:

Personal, social and lifestyle support services.

Every Citizen Matters: Being healthy, staying safe, enjoying and achieving, making a positive contribution, achieving economic well being

Other learning or employment options.

Developing your career further.