

## For more information



Visit [GWR.com/Filton2016](http://GWR.com/Filton2016)

Visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk)



Call National Rail Enquiries on  
**03457 48 49 50**  
(24 hour service, calls may be recorded)



Call GWR Customer Support on  
**03457 000 125**  
(0700 – 2200 daily)



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# GWR

BUILDING A GREATER WEST

FCN 492487/00



## Rail replacement bus information

When travelling on rail replacement buses from staffed stations you should buy tickets from the ticket office or ticket machines as usual.

When boarding buses at unstaffed stations you should buy tickets at ticket machines prior to travel where these are available.

Our Revenue Protection team will be performing spot-checks on rail replacement services.

Buses will generally depart from station forecourts, but variances to this are shown in the table below. Walking routes to bus stops will be clearly signposted, and colleagues will be on hand to assist you.

### Rail replacement pick up and set down points

Station	Rail replacement pick up / set down point
Avonmouth	● Bus stop on Portview Road
Bristol Parkway	● Services towards Bristol Temple Meads depart from the station front. Services to all other destinations from dedicated bus interchange in the station car park
Bristol Temple Meads	● Please refer to wayfinding signs at Bristol Temple Meads station
Cam & Dursley	● Front of the station
Cheltenham Spa	● Front of the station
Clifton Down	● Services towards Bristol stop outside the Church, opposite Clifton Down station on Whiteladies Road. Services towards Severn Beach stop outside the station on Whiteladies Road
Filton Abbey Wood	● Station car park
Gloucester	● Front of the station
Lawrence Hill	● Bus Stop A on station bridge for services towards Bristol Parkway, Clifton Down and Severn Beach. Bus Stop C on station bridge for services towards Bristol Temple Meads
Montpelier	● Entrance to the station on Station Road
Newport	● Coach stop on Queensway, adjacent to station taxi rank
Patchway	● Front of the station
Redland	● South Road bus stop opposite station for services towards Bristol. Services towards Severn Beach stop outside the Station on South Road
Sea Mills	● Bus stop under road bridge on Sea Mills Lane. (300 Yards from Station)
Severn Beach	● Bus stop at the edge of the Platform on Station Road
Severn Tunnel Junction	● Station car park
Shirehampton	● Bus laybys on A4 Portway by footbridge
St Andrews Road	● Bus stops by traffic light junction for St George's Industrial Estate
Stapleton Road	● The foot of the steps leading to the station for services towards Severn Beach. By the telephone box just before railway bridge for services towards Bristol
Swindon	● Front of the station
Yate	● Bus stop on Station Road adjacent to Esso filling station for services towards Bristol. Bus stop on Station Road opposite Esso filling station for services towards Gloucester

# Modernising the railway around Bristol

Saturday 28 to Sunday 30 May 2016  
(Bank Holiday Weekend)

From Saturday 28 to Monday 30 May 2016 the lines between Bristol Temple Meads, Bristol Parkway and Severn Tunnel Junction and Gloucester will be closed.

Network Rail will be upgrading the signalling in the area, enabling us to run more trains north of Bristol in the near future.



More information can be found at  
[GWR.com/Filton2016](http://GWR.com/Filton2016)



## What is happening?

From Saturday 28 to Monday 30 May 2016 the lines between Bristol Temple Meads, Bristol Parkway and Severn Tunnel Junction and Gloucester will be closed.

Network Rail will be upgrading the signalling in the area, enabling us to run more trains north of Bristol in the near future.

## When is this happening?

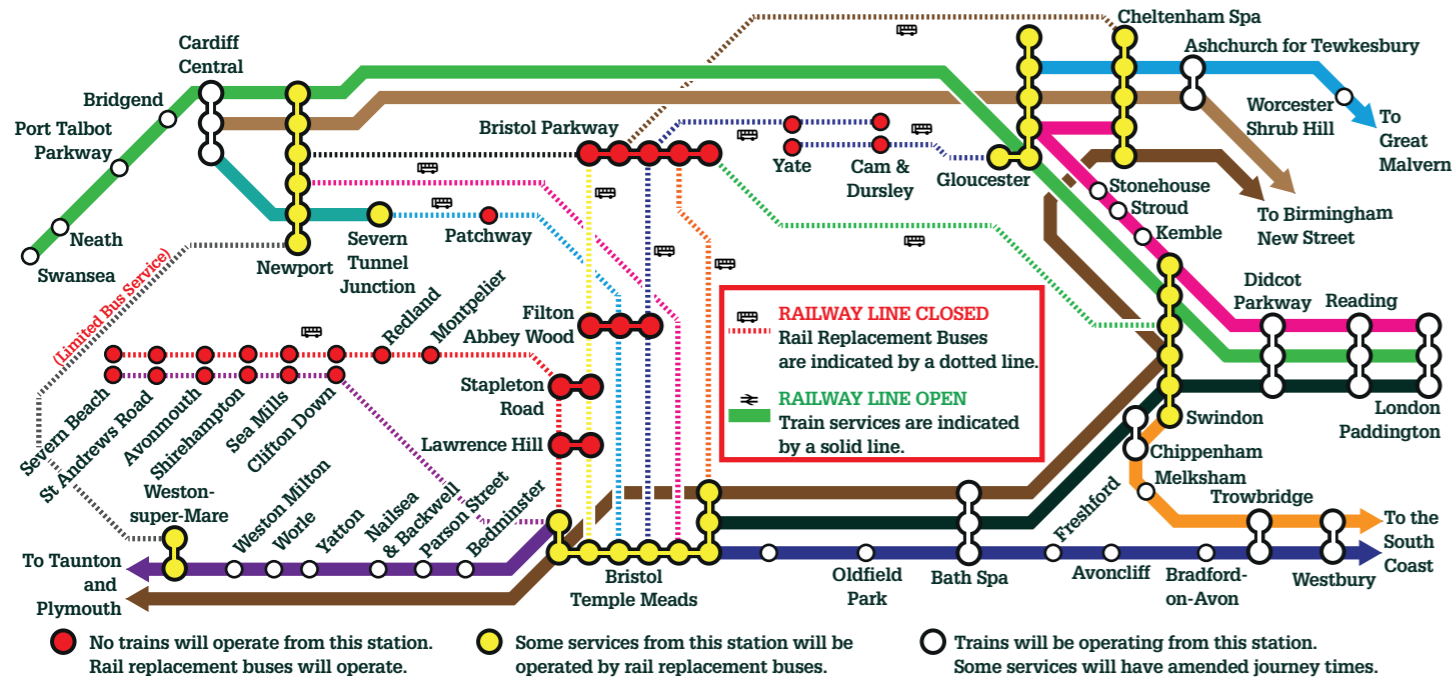


May 2016						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Major rail improvement work taking place in the Bristol area on these dates.

## This map shows the routes our services will usually take during these works.

There will be some variances to this though, so you are strongly advised to check before travelling. Not every train will stop at every station shown on this map.



## Cycle policy

- **Rail replacement bus services**  
Only folding cycles can be conveyed on rail replacement bus services
- **High Speed Train services**  
You must make an advance reservation when travelling with a bike on High Speed Trains - even for short journeys

You can make a reservation at any staffed station, online at [GWR.com](http://GWR.com) or by telephone on **03457 000 125**



## Ticket easements

- Valid rail tickets can be used on the diversionary routes
- Rail tickets valid on the Severn Beach line will also be valid on the following local bus routes: 1, 2, 3, 4, 8, 9, 70 and 71



## Changes to our High Speed services

- Between London Paddington and South Wales services will be diverted via Gloucester and will not call at Bristol Parkway. (**Green Route**) Journey times will be extended by approximately 50 minutes
- Most trains between London Paddington and Bristol Temple Meads will run as normal. However, those few services which normally operate via Bristol Parkway will be amended (**Dark Green route**)
- Trains between the South West and the Midlands, operated by CrossCountry, will be diverted via Swindon. This will add 1 hour to the journey (**Brown Route**)

## Changes to our Regional services

- Westbury to Swindon services will be amended

Trains will not run on the following routes:

- Bristol Temple Meads to Newport (Arriva Trains Wales will be operating trains between Severn Tunnel Junction and Newport)
- Bristol Temple Meads to Bristol Parkway and stations to Gloucester
- Bristol Temple Meads to Severn Beach

## Rail replacement bus services

An extensive rail replacement bus service will be operating on the following routes:

- Bristol Temple Meads to Newport direct service (2 buses per hour) (**Dotted Pink route**)
- Bristol Temple Meads to Filton Abbey Wood, Patchway and Severn Tunnel Junction (1 bus per hour) (**Dotted Light Blue Route**)
- Bristol Temple Meads to Filton Abbey Wood, Bristol Parkway, Yate, Cam & Dursley – Gloucester (1 bus per hour) (**Dotted Dark Blue Route**)
- Bristol Temple Meads to Bristol Parkway direct service (2 buses per hour) (**Dotted Orange Route**)
- Bristol Temple Meads to Lawrence Hill, Stapleton Road, Filton Abbey Wood and Bristol Parkway (1 bus per hour) (**Dotted Yellow Route**)
- Bristol Temple Meads to Clifton Down, Sea Mills, Shirehampton, Avonmouth, St Andrews Road and Severn Beach (1 bus every hour) (**Dotted Purple Route**)
- Bristol Temple Meads to Lawrence Hill, Montpellier, Redland, Clifton Down, Sea Mills, Shirehampton, Avonmouth, St Andrews Road and Severn Beach (1 bus per hour) (**Dotted Red Route**)
- Bristol Parkway – Swindon (1 bus every hour) (**Dotted Green Route**)
- Bristol Parkway – Newport (1 bus every hour) (**Dotted Black Route**)
- Bristol Parkway – Cheltenham Spa (1 bus every hour – operated by Crosscountry) (**Dotted Brown Route**)
- Newport – Weston-super-Mare direct service (Three buses in each direction) (**Dotted Dark Grey Route**)

Some service frequencies may be different on Sundays. Please check your journey plans before travelling.



## Animals, cycles and luggage on rail replacement buses

If your journey involves a rail replacement bus please be aware that large items of luggage, cycles and animals cannot be accommodated.

**Assist / Guide dogs can be carried on trains and rail replacement bus services.**



Except guide dogs



## Customer assistance

An assisted travel service is available to those who need extra help with their journey.

Please contact us on:  
Freephone **0800 197 1329** or  
Textphone **18001 0800 197 1329**.